

Service Desk
Operating hours:
7:00 A.M. to 4:30 P.M.
Monday through Friday
(470)254-4357
Information Technology Division | Fulton County School System
6201 Powers Ferry Road NW | Atlanta, GA 30339

How to Register (Password reset tool):

*NOTE: You will need to know your Fulton username and password to enroll for the tool. If you need your credentials, please contact the Service Desk 470-254-4357.

- 1. https://tinyurl.com/FCSPasswordReset
- 2. Use your Fulton username and password (Same as infinite Campus) to gain access.
- 3. You should be then directed to answering security questions (These questions will be used to change your password if you ever forget it) to enroll in the password reset tool.
- 4. After all questions are answered, you can then change your password.

How to add the tool to your desktop:

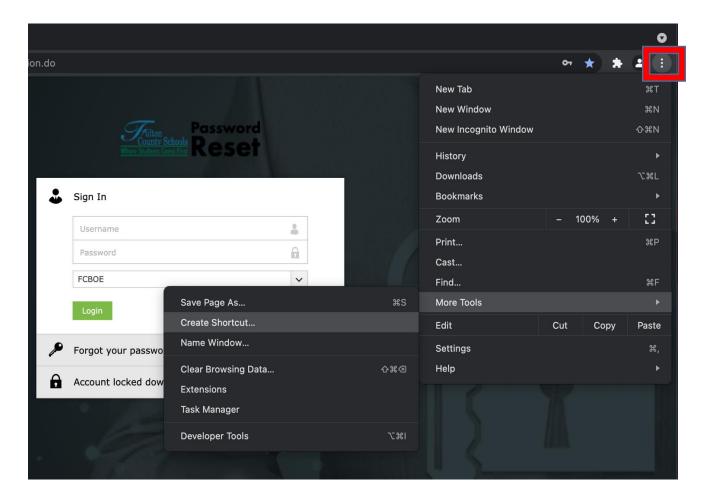
To create a desktop shortcut to a website using Google Chrome, go to a website and click the three-dot icon in the top-right corner of your browser window. Then go to *More tools > Create shortcut*. Finally, name your shortcut and click *Create*.

- 1. **Open the Chrome web browser**. You can do this on a Mac or Windows 10 computer.
- 2. Then go to the website you want to create a desktop shortcut for. This can be any website you want. However, if you choose a website that requires you to sign in, the shortcut will only take you to the login page once you have been signed out.
- 3. Next, click the three-dot icon in the top-right corner of the window.
- 4. Then hover your mouse over *More tools* and click *Create shortcut*.



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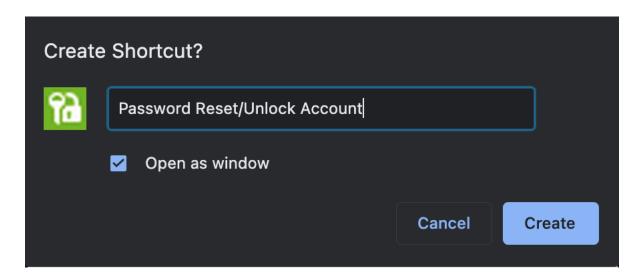


5. **Next, enter a name for your shortcut and click** *Create*. You can also check the *Open as window box* to have the website open in its own browser window. If you don't check this box, your websites will open in a new tab of your existing browser window. This might cause problems if your browser is set to open with lots of tabs.



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6. **Finally, you will see your shortcut on the desktop.** With this method, you will create a desktop shortcut that has the icon of the website. Double-clicking this shortcut icon will open the website in the Chrome browser.

