Frequently Asked Questions – Fulton Virtual School

Who can take classes at Fulton virtual?
Any Fulton County school student currently enrolled in high school with the permission of their school counselor can enroll in Fulton Virtual. In addition, some middle school students take select high school courses with the approval of the school counselor.

How are the courses in Fulton Virtual taught?
Courses are taught online by highly qualified teachers using a software platform that allows for access anywhere there is internet access. Students are able to access this learning platform from a home computer or tablet. Teachers will interact with students by posting assignments, grading assignments, email and messaging to distribute information and to answer questions.

How much does it cost?
There is no cost for online courses taken during a student’s regular school day. Tuition is charged if a course is taken in addition to a student’s normal course load or if the course is taken during the summer term.

<table>
<thead>
<tr>
<th>Credit</th>
<th>Cost with free / reduced meal status</th>
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<tbody>
<tr>
<td>½ Credit</td>
<td>$225 ($180)</td>
</tr>
<tr>
<td>1 Credit</td>
<td>$450 ($360)</td>
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*If a student has previously failed a course and is retaking the course to receive credit, there is no charge.

Do I need internet access at my home?
Yes, since the courses are online, you will need internet access to via a home computer, tablet or other device. For students that meet certain criteria and live in an area serviced by Comcast Cable, there is a program that makes internet access and computer ownership more accessible. Please contact Comcast about their Internet Essentials program for more details.

How much time will be required online, per day, per week?
During Fall and Spring terms you should expect to spend one hour per day on your course. During the summer term which is much shorter, you should expect to spend three hours a day per course.

For a yearlong class, can I take both semesters at once?
Typically no. Most courses have content in the second semester that builds on material from first semester (This is especially true in the mathematics courses). There are a few courses whose content in the two terms do not depend on each other as much. Speak with your counselor for recommendations for the course(s) you are considering.

Can I take a class through Fulton Virtual if I need credit recovery?
Yes, you may take classes through Fulton Virtual if they are offered. Please see you counselor for guidance and registration.

Is there tutoring available if I need additional help?
Tutoring is available through Tutor.com if you have an Atlanta-Fulton Public Library

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card. Tutor.com provides live online one-on-one tutoring sessions and homework help in academic subjects. The first person to reach out to if you need help is the course instructor.

**Are there any restrictions concerning when I can take virtual classes and traditional classes in the same semester?**
If your virtual course(s) is(are) scheduled at the beginning or the end of the school day, it is considered part of your instructional day and you will have the option to do it at home or at your school. If your virtual course(s) is(are) scheduled in the middle of the school day you must stay at school and complete your work in the virtual lab. If your course is in addition to your normal schedule you may complete your work at home.

**If I drop out, do I have to return the books and materials or can I buy them?**
As with any Fulton County property that is checked out to students. Materials and textbooks distributed to a student for a course must be returned to the county or the student will be charged for their replacement. More information on dropping courses can be found here.

**How does Fulton Virtual work with 504 or IEP accommodations?**
As with any instructional setting, all 504/IEP accommodations that pertain to the setting are followed.

**I can't login to my account?**
Student account logins are different from Guardian account logins. Please be sure you are using the correct login designated for the correct account. All FCS students have an account. Student’s username is their FCS ID and password is their network password (default is 8-digit birthday). If you need to reset your student password, click here. If you need to reset your Guardian password, please use the password reset tool in Genius.

**I registered for my class(es), but I didn’t get an confirmation email?**
Once classes are request they require the approval of the school Counselor. After the counselor approves the course, students are enrolled in a class. If the course requires payment, log back on to fulton.geniussis.com and make a payment.

**What are the FVS System Requirements?**

| Operating System          | • Windows 7®  
|                          | • Windows Vista®  
|                          | • Windows XP® (Home / Pro)  
|                          | • Mac OS® X 10.6.2+  
| Processor                | • PC: 2.33GHz AMD® -or- Intel® Core™ Duo 1.83 GHz  
|                          | • Mac®: Intel Core Duo 1.33 GHz  
| Memory                   | • 1024 MB RAM  
| Hard Disk Space          | • 500 MB available disk space for browser cache  
| Display                  | • 1024 x 768 resolution  
|                          | • 16-bit color  
|                          | • 128 MB graphics card (for use with Mac)  

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| Sound                      | • OS supported sound card  
|                           | • Speakers or headsets (recommended)*  |
| Network / Connection Speed | • LAN 10/100 switched to desktop  
|                           | • Internet access 256 kbps** per concurrent user  |
| Browser                   | • Google™ Chrome™ 26  
|                           | • Internet Explorer® 8.x***  
|                           | • Safari® 5.0 (Requires 10.6.2+)  
|                           | • Firefox® 21.0  |
| Plug-Ins                  | • Adobe® Flash® Player 10  
|                           | • Adobe Acrobat® Reader® 8  
|                           | • Adobe Shockwave® Player 10  
|                           | • QuickTime® Player 7  
|                           | • Java® Virtual Machine 1.7  |